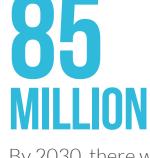
## The Global **Skills Crisis**

Top-down collaborative solutions are required

Adoption of technology and the push to automation are driving rapid change in worker skill requirements. This is not an issue that's isolated to one region or one industry. Work is changing, industries are evolving, and employers and their workers need to adapt, or they'll get left behind.





By 2030, there will be a global human talent shortage of more than 85 million people, representing \$8.5 trillion in unrealized annual revenues.

Source: 22nd Annual Global CEO Survey, PwC, 2019



are very concerned about employee digital skills specifically.



moderate to severe. Source: 22nd Annual Global CEO Survey, PwC, 2019

Close to

## new job types will be created by 2025 as a result of role automation. Source: World Economic Forum, Top 10 Skills of Tomorrow, 2021 **HOW SKILLS GAPS HURT BUSINESS**

CEOs who say they're concerned about the availability of key skills identified the following impacts.

Unable to innovate effectively

People costs rising more than expected

Quality standards/customer experience affected

MORE ADVANCED UPSKILLING ORGANIZATIONS

Stronger corporate culture and employee engagement.

Unable to pursue a market opportunity

Source: 22nd Annual Global CEO Survey, PwC, 2019



**CEOs with more advanced** 

upskilling cite improved engagement, innovation and ability to attract and

retain talent.

## of organizations have indicate they were able to equipped managers with access resources needed to

Source: 22nd Annual Global CEO Survey, PwC. 2019

upskilling resources.

**GOVERNMENTS ARE STEPPING UP** Governments around the globe are increasing skill development investments. In Canada, the feds invest more than \$3.6 Billion annually, and this figure was increased last year by a further \$1.5 Billion to support employers requiring new skills and access to training solutions post-pandemic.

do something about it.

Source: Office of the Prime Minister. Helping Canadians Develop Skills. 2020

THE WORKFORCE RESPONSE The COVID-19 pandemic has further accelerated

and support.

the challenge, and employers/workers are now

aggressively seeking out available training Workers are now seeking out upskilling options at a rate four times higher than pre-pandemic. Similarly, employers are

To address skill gaps and deliver impactful upskilling, solutions will have to be developed at the local, regional, and national level. While micro-training efforts are still important, no single organization can do this alone. It requires true collaboration between all relevant stakeholders — government, business leaders, training providers — working together with relevant content and technologies that ensure all workers have access to the required training.

providing more online learning opportunities (5x) and are accessing government sponsored resources at a much greater rate (9x)

Source: World Economic Forum. Top 10 Skills of Tomorrow. 2021